## Tyne and Wear Integrated Transport Authority - Metro Sub Committee

Meeting to be held on Thursday 12 July 2012 at 10.30 am in a Committee Room, Civic Centre, Newcastle upon Tyne
Membership: Blackburn, Curran, Hobson, Hodson, Lott, Stokel-Walker, Stone and D Wood
Contact Officer: Victoria Miller (0191) 2115118 victoria.miller@newcastle.gov.uk
This agenda is available at www.twita.gov.uk

## AGENDA

## Page

1. Apologies for absence
2. Declarations of Interest of Members or Officers in any matter to be discussed at the meeting
(If any Member has a personal or prejudicial interest, please complete the appropriate form and hand this to the Democratic Services Officer before leaving the meeting).
Members are reminded to verbally declare their interest and the nature of it and, if prejudicial, leave where appropriate at the point of the meeting when the item is to be discussed.
3. Minutes of the Previous Meeting 1-6
4. Metro ARP and Major Projects Capital Programme-2011/12 Outturn 7-18
5. Analysis of Programme to Date 19-22
6. 2012/13 Metro ARP and Major Projects Capital Programme - First 23 - $\mathbf{4 0}$
Quarterly Review
7. Possession and Key Facilities Closure Plans 2012-13 Plan 41-46
8. Quarterly Performance Data - Quarter 42011/12-Metro Operating 47-54
Concession
9. Date and Time of the Next Meeting

Thursday 8 November 2012 at 10.30am
10. Exclusion of Press and Public
11. Confidential Minutes of the Previous Meeting 55-56
12. Quarterly Performance Data - Quarter 4 2011/12-Metro Farebox 57-60 Income

## Agenda Item 3

## Tyne and Wear Integrated Transport Authority - Metro Sub Committee

1 March 2012
(10.30 am - 12.15 pm)

## Present:

Councillor: D Wood (Chair)
Councillors: Hanson, Hodson, Lott, McElroy and Stokel-Walker
In attendance:

| K Mackay | - Director of Rail and Infrastructure, Nexus |
| :--- | :--- |
| J Fenwick | - Director of Finance and Resources, Nexus |
| T Hughes | - Director of Customer Services, Nexus |
| K Wilson | - Safety and Security Officer, Nexus |
| R Ditchburn | - Youth Liaison Officer, Nexus |
| G Grant | - Policy, ITA, Newcastle City Council |
| V Miller | - Democratic Services, Newcastle City Council |

39. APOLOGIES FOR ABSENCE

An apology for absence was received from Councillor Blackburn.
40. DECLARATIONS OF INTEREST OF MEMBERS OR OFFICERS IN ANY MATTER TO BE DISCUSSED AT THE MEETING

Councillors D Wood, Hanson, Green and Lott declared a personal interest due to holding a concessionary travel pass.
41. MINUTES OF PREVIOUS MEETING

The minutes of the previous meeting held on 13 January 2012 were approved as a correct record and signed by the Chair.

## Matters Arising:

(a) Asset Renewal Programme 2012/13-2015/16

## Analysis of Programme to date

(Minute 35 (a) refers)

A member referred to a recent accident at a level crossing and commented on the previous reassurances in respect of the robust safety arrangements at level crossings. He asked for relevant detailed information, including the use of the budget allocated for level crossings.

K Mackay explained the accident and highlighted that it had involved a train travelling at speed across different type of crossing to those used on the Metro network. It was also noted that the Tyne and Wear Metro trains were driven at a low speed ( 15 kph ) which enabled the train to stop in an emergency.

Every level crossing on the Metro network was subject to the risk assessment which was also carried out when consideration was given to the introduction of an upgrade. It was agreed that further information on the safety arrangements at level crossings on the Metro network and the principles applied to the use of the budget allocated specifically for level crossings would be provided to a future meeting.

## 42. NEXUS ACTIVITIES TO MAKE YOUNG PEOPLE SAFE ON THE METRO

Submitted: A joint report by the Clerk to the Authority and Director General of Nexus (previously circulated and copy attached to Official Minutes).

R Ditchburn delivered a presentation on the activities delivered by Nexus and partners, such as Safety Works, to educate children and young people about safety and appropriate behaviour on the Metro system.

In response to a member's question on whether the Authority could assist the work further, officers explained that capacity was the main issue and recruitment of additional officers would help to expand the programme.

A member recommended that consideration should be given to introducing some commercial activities, such as, for example, charging for the services provided or potentially selling some pieces of the work.

Members agreed that they should visit the Safety Works Centre in the near future.

RESOLVED - That the report and comments made be noted.
43. QUARTERLY PERFORMANCE REPORT - QUARTER 3 2011/12-ASSET RENEWAL PLAN

Submitted: A report by the Director of Rail and Infrastructure, Nexus (previously circulated and copy attached to Official Minutes).

K Mackay presented the report on the performance on the 11 year Metro Asset Renewal Plan (ARP) during the period from 19 September to 10 December 2011 (periods 7,8 and 9), and also on the main focus of activities for period 10.

It was noted that Primavera was the programme management tool used for the purpose of ARP.

A discussion was held on the governance arrangements around the project. This specifically related to the submission to the Department for Transport (DfT) for years 3-6 and the role of Nexus' Management Committee in approving and finalising this submission, as referred to in section 4.5 of the report.

RESOLVED - That the report be noted.

## 44. DELIVERY OF THE METRO ASSET RENEWAL PLAN

Submitted: A report by the Director of Rail and Infrastructure, Nexus (previously circulated and copy attached to Official Minutes).

K Mackay presented the report which outlined the steps taken to deliver the overall Metro "All Change" programme, including the 2012/13 Capital Programme.

Members noted the roles and responsibilities of Nexus and Deutsche Bahn Tyne and Wear Ltd (BTW) as in section 5 of the report.

Members discussed various elements of the funding arrangements, including the Metropolitan Rail Grant (MRG) as in section 4.1. It was confirmed that all five district authorities benefitted from the utilisation of the Grant. It was noted that the local contribution of $10 \%$, in additional to MRG, was funded from the top slice funding from the Integrated Transport Block, the Tyne and Wear Local Transport Plan Grant and a specific earmarked reserve. Officers confirmed that the grant offer letter was inclusive of conditions, such as the provision of a network which enabled the operator to maintain services and the overall state of the national economy.

It was noted that in this year the possessions programme was subject to particular pressures due to the additional events such as the Olympic Games and Queen's Jubilee.

Nexus reported progress to DfT every 4 weeks. It is through this process the key communication was held between Nexus and DfT, at a level which would enable Nexus to know early about potential changes to funding and therefore be able to respond accordingly. To accommodate potential changes, planning was generally curried out in three year tranches. It was confirmed that Nexus had a risk assessment procedure (RAP) in place to ensure the overall delivery of the Plan. Elements of RAP were discussed with Dft when necessary and as part of the 4-weekly monitoring procedure. Any problems were subject to immediate communication to DfT. Furthermore, the offer letter provided information on dealing with extraordinary events. North Shield Station was given as an example. In response to a member's question, K Mackay provided further examples of extraordinary events and explained Dft's approach to recognise,
understand and provide for such events. It was confirmed that DfT did not expect Nexus to insure against every possibility.

RESOLVED - That the report be noted.

## 45. QUARTERLY PERFORMANCE DATA - QUARTER 3 2011/12-METRO OPERATING CONCESSION

Submitted: A report by the Director of Customer Services, Nexus (previously circulated and copy attached to Official Minutes).

T Hughes presented the report on the performance under the Metro Concession Agreement for the period from 18 September to 10 December 2011 and the work undertaken to address matters of concern.

It was noted that the number of accidents on escalators in Tyne and Wear was high when compared to the national picture, and the work was ongoing to identify the underlying reasons for this trend and develop campaigns to address them effectively.

The Metrocar $3 / 4$ life refurbishment project was subject to delay some of which was due to levels of corrosion being higher than expected. The work to identify the extent of the issues was almost complete. Nexus and DBTW were currently in discussions over this matter, including the responsibility for unforeseen additional costs. This position could result in a revised programme being submitted to the Authority in due course.

In response to the Chair's question, T Hughes reported that 2 refurbished Metrocars were now in operation, 2 more were expected to be in operation soon and 3 were currently undergoing a technical assessment. Once the programme was well underway, it was expected to return 1 train a month back into the system.

In response to a member's question, it was explained that the technical issue with the equipment and staff training had now been resolved.

RESOLVED - That the report be noted.
46. CUSTOMER SATISFACTION SURVEY RESULTS AND ASSOCIATED PERFORMANCE MONITORING OF THE METRO OPERATING CONCESSION

Submitted: A report by the Director of Customer Services, Nexus (previously circulated and copy attached to Official Minutes).

T Hughes presented the report on the results of the Customer Satisfaction Surveys (CSS) and monitoring of DBTW's compliance with the associated contractual obligations.

RESOLVED - That the report be noted.

## 47. DATE AND TIME OF THE NEXT MEETING

The date and time of the next meeting would be confirmed at a later date.
48. EXCLUSION OF PRESS AND PUBLIC

RESOLVED - That by virtue of paragraph 3 of Part 1 of Schedule 12 A of the Local Government Act 1972 the press and public be excluded from the remainder of the meeting due to the likely disclosure of commercially sensitive information.

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## Agenda Item 4

Tyne and Wear Integrated Transport Authority Metro Sub Committee

## DATE:

SUBJECT:
METRO ARP AND MAJOR PROJECTS CAPITAL PROGRAMME 2011/12 OUTTURN

REPORT OF: JOINT REPORT OF DIRECTOR OF FINANCE AND RESOURCES AND DIRECTOR OF RAIL AND INFRASTRUCTURE, NEXUS

## Not confidential

## PURPOSE OF REPORT

To advise Members of the 2011/12 outturn for the Metro ARP and Major Projects capital programme.

## RECOMMENDATIONS

The ITA Metro Sub Committee is asked to note the provisional outturn for the 2011/12 Capital Programme.

## BACKGROUND DOCUMENTS

2011/12 Metro ARP and Major Project Capital Programme - Third Quarterly Review

## CONTACT OFFICERS

Linden Watson
linden.watson@nexus.org.uk
01912033410

## IMPACT ON OBJECTIVES

To support economic development and Positive
regeneration

To address climate change
To support safe and sustainable communities

Positive
Positive


Page 8

Tyne and Wear Integrated Transport Authority Metro Sub Committee

INFORMATION

| Total Programme | 40.838 | 37.866 | -2.972 |
| :--- | :--- | :--- | :--- |

The main reasons for the underspend area as follows:

- Civils - There has been reduced spending on the major civils package, since the contingency budget was not required.
- Communications/Signalling - Slippage in developing the Master plan of Ducting, Cable and Fibre Replacement projects to ensure linkages with other projects e.g. IP project clarified before commencing tendering process with potential contractors.
- Stations - Slippage resulting from delayed completion date for station works at North Shields.

Metro Asset Renewal Plan

This reflects the second year of an ambitious eleven year programme to renew the Metro network where investment is directed towards those assets where there is greatest need, recognising that logistical and other planning processes also play a significant role in determining where resources are deployed in fulfilling the objectives of Nexus' three year rolling programme of delivery.

During the course of the year, the ITA and the Metro sub-committee have received various updates in regard to the management of the Metro Asset Renewal Plan. Whilst the outturn of $£ 32.956$ m, against an original approved programme of $£ 39.143 \mathrm{~m}$ would indicate a variation of f6. 187 m it should be noted that the original programme for 2011/12 had $10 \%$ over programming built in, a mechanism deployed in order to ensure that Metro Rail Grant funding from Dft was maximised.

It should be recalled that the 2011/12 expenditure represents the second year of an eleven year funded programme and by definition there will be flexibility as efficiencies and priorities change between years. The ultimate measure is that the asset renewal programme delivers a Metro network that is fit for purpose and performs to a high level of reliability. The year-end demonstrated that overall performance was at its highest level since the renewal programme commenced with a $28 \%$ improvement year on year compared with 2011/12.

Given that the minimum ARP expenditure target for grant purposes was £31.700m, there will be no Metro Rail Grant lost as a result of the under spend of $£ 2.728 \mathrm{~m}$, given that $£ 32.956 \mathrm{~m}$ of MRG was applied in order to

# Tyne and Wear Integrated Transport Authority Metro Sub Committee 

INFORMATION
finance ARP projects. Indeed, most of the $£ 2.728 \mathrm{~m}$ under spend represents slippage on projects and therefore Metro Rail Grant will also be carried forward to 2012/13 in order to accommodate this movement in delivery across financial years.

During 2011/12 it was agreed that the DfT would fund $100 \%$ of the Metro Asset Renewal Plan through MRG funding meaning that the local contribution will be slipped into 2012/13. The 2011/12 Metro LTP funding of $£ 2.705 \mathrm{~m}$ has therefore been returned to the ITA and will be used in the 2012/13 financial year.

Appendix A provides a breakdown of the outturn at individual project level.

## 4 Metro Ticketing and Gating

At the end of the $3^{\text {rd }}$ quarter of $2011 / 12$, the ITA approved a revised budget of $£ 5.074 \mathrm{~m}$. This was in line with DfT approval to vire section 31 grant from 2011/12 to 2012/13.

The provisional outturn of $£ 4.855 \mathrm{~m}$ is within $£ 0.219 \mathrm{~m}$ of the revised budget and there are no implications for grant funding as a result.

As at 31 March 2012, 85 new Ticket Vending Machines had been deployed at 25 stations across the Metro network. Automatic Ticket Gates and station validators are in production. Software required to drive back office systems was deployed earlier in the financial year and a range of other software is also in development as the project moves into a critical phase of delivery during 2012/13.

Capital Programme Financing

The following table sets out how the Metro ARP and Major Projects capital programme for 2011/12 will be financed, based on the outturn as set out in this report:-

|  | Funding allocated in 2011/12 |  |
| :---: | :---: | :---: |
|  | $£ 000$ | £000 |
| Metro Rail Grant |  |  |
| 2011/12 Allocation | 35,000 |  |
| Used in 2010/11 | -1,352 |  |

Tyne and Wear Integrated Transport Authority Metro Sub Committee

INFORMATION


Tyne and Wear
Integrated Transport Authority
Metro Sub Committee

## Appendix A

## 2011/12 Capital Programme (Outturn)

| Code | Capital Scheme | Latest Approved Budget 2011/12 | Outturn 2011/12 | Under/Over Spend | Reason for Variation |
| :---: | :---: | :---: | :---: | :---: | :---: |
|  | Civils |  |  |  |  |
| BB001 | Central Area Tunnel Refurbishment | 794,906 | 797,817 | 2,911 |  |
| BC200 | Ground Investigation Tynemouth to Chillingham Road | 7,641 | 6,927 | -714 |  |
| BC201 | Earthworks - North Shields to Howdon | 1,253,156 | 1,043,247 | -209,909 | £146k <br> contingency not required. |
| BC202 | Earthworks - Howdon to Wallsend | 389,541 | 351,262 | -38,279 |  |
| BC203 | Earthworks - Wallsend to Chillingham Road | 2,073,490 | 2,068,319 | -5,171 |  |
| BC204 | Earthworks- South Gosforth to Jesmond | 3,586 | 4,788 | 1,202 |  |
| BC205 | Bridges - Tynemouth to North Shields | 13,581 | 13,192 | -389 |  |
| BC206 | Bridges - Percy Main to Wallsend | 59,021 | 88,276 | 29,255 |  |
| BC207 | Bridges - Howdon to Percy Main | 31,348 | 28,223 | $-3,125$ |  |
| BC208 | Bridges - Meadow Well to Walkergate | 434,281 | 410,131 | -24,151 |  |
| BC209 | Bridges - Tynemouth to Meadow Well | 144,186 | 106,052 | -38,134 |  |
| BC210 | Bridges - Percy Main to Hadrian Road | 148,656 | 117,832 | -30,824 |  |

Tyne and Wear
Integrated Transport Authority Metro Sub Committee

|  |  |  |  |  | INFORMATION |
| :---: | :---: | :---: | :---: | :---: | :---: |
| BC211 | Bridges - Hadrian Road to Walkergate | 32,924 | 17,781 | -15,143 |  |
| BC212 | Bridges - Wallsend to Walkergate | 2,143 | 2,143 | -0 |  |
| BC213 | Retaining Walls | 47,500 | 45,076 | -2,424 |  |
| BC214 | Bridges - Monkseaton, Cullercoats | 38,519 | 32,514 | -6,005 |  |
| BC218 | Drainage - Tynemouth (Knotts Flats) | 5,000 | 3,764 | -1,236 |  |
| BC219 | Drainage - South Gosforth to Jesmond | 0 | 360 | 360 |  |
| BC222 | Duct Route - Wallsend to Manors | 60,168 | 45,213 | -14,955 |  |
| BC223 | Duct Route - Howdon to Wallsend | 56,498 | 42,393 | -14,105 |  |
| BC224 | Duct Route - North Shields to Howdon | 75,741 | 42,171 | -33,570 |  |
| BC225 | Duct Route - Tynemouth to North Shields | 10,173 | 11,646 | 1,473 |  |
| BC226 | Duct Route - South Gosforth to Jesmond | 7,156 | 6,647 | -509 |  |
| BC227 | Duct Route - South Gosforth to Airport | 14,749 | 17,538 | 2,789 |  |
| BC228 | Duct Route - Jesmond to Gatehead Stadium and Manors | 30,000 | 19,337 | -10,663 |  |
| BC229 | Duct Route - Gateshead Stadium to South Shields | 1,454,168 | 1,464,865 | 10,697 |  |
| BC230 | Duct Route - South Gosforth to Tynemouth | 838,734 | 706,910 | -131,824 | Programme of works has been reviewed and confirmed with robust estimates. Remaining works will be progressed through the Master Plan. |
| BC241 | Culverts | 0 | 0 | 0 |  |
| BC289 | Ground Investigation South Gosforth to Jesmond | 5,784 | 5,784 | 0 |  |
| BC294 | Airport Metro Station Drainage | 26,167 | 22,494 | -3,673 |  |
| BC543 | QE11 Bridge Refurbishment | 20,000 | 22,773 | 2,773 |  |
| BC545 | Depot Refurbishment | 34,626 | 22,626 | -12,000 |  |
| BC799 | Monkseaton Station Ramp | 272,453 | 270,304 | -2,149 |  |
| BC811 | Benton Station Footbridge | 70,000 | 57,383 | -12,617 |  |
| BC855 | MOG Remodelling | 64,141 | 60,344 | -3,797 |  |
| BC883 | Depot Lighting Upgrade | 0 | 5,977 | 5,977 |  |
| BC886 | Earsdon Road Bridge | 0 | 0 | 0 |  |

Tyne and Wear
Integrated Transport Authority Metro Sub Committee

|  |  |  |  |  | INFORMATION |
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| BC887 | Earsdon Road Bridge | 9,113 | 9,613 | 500 |  |
| BC891 | Control Room | 175,059 | 175,406 | 347 |  |
| BC911 | Knotts Bridge Repair | 0 | 0 | 0 |  |
| BC914 | Benton Lane Bridge | 2,000 | 1,952 | -48 |  |
| BC928 | North Shields Tunnels COMPLETE | 0 | 0 | 0 |  |
| BC937 | Denholme and Mast Lane | 260,039 | 247,782 | -12,257 |  |
| BC952 | Depot Fire Alarm Systems | 52,404 | 47,175 | -5,229 |  |
| BC958 | Repairs to 1216A Quayside Arch | 111,592 | 100,022 | -11,570 |  |
|  | Total Civils | 9,130,244 | 8,544,059 | -586,185 |  |
| BC250 | Cable Pulling Tynemouth to Manors | 472,210 | 193,390 | -278,820 | Project slippage. <br> Fibre strategy agreed in partnership with IT in regards to the IP project. <br> Development of remaining works within Master Plan scope. |
| BC251 | Cable Pulling - South Gosforth to Jesmond | 38,726 | 21,639 | -17,087 |  |
| BC253 | Cable Pulling - Jesmond to Gateshead Stadium and Manors | 10,000 | 11,150 | 1,150 |  |
| BC252 | Cable Pulling- South Gosforth to Airport | 114,000 | 121,729 | 7,729 |  |
|  |  |  |  |  | Project slippage. Fibre strategy agreed in |
| BC254 | Cable Pulling Gateshead Stadium to South Shields | 543,522 | 247,150 | -296,372 | partnership with IT in regards to the IP project. |
|  |  |  |  |  | Development of remaining works within Master Plan scope. <br> Project slippage. Fibre strategy agreed in |
| BC255 | Cable Pulling - South Gosforth Junction to Tynemouth | 301,987 | 118,480 | -183,507 | partnership with IT in regards to the IP project. <br> Development of remaining works within Master Plan scope. |

Tyne and Wear
Integrated Transport Authority Metro Sub Committee

|  |  |  |  |  | INFORMATION |
| :---: | :---: | :---: | :---: | :---: | :---: |
| BC256 | Radio | 80,857 | 80,749 | -108 |  |
| BC257 | Telephony | 0 | 1,737 | 1,737 |  |
| BC259 | Station Network Connections | 1,079,330 | 1,075,202 | -4,128 |  |
| BC556 | Help Points | 3,817 | 3,817 | 0 |  |
| BC623 | CCTV on Metro Cars | 0 | 10,113 | 10,113 |  |
| BC840 | CCTV/PA Access | 7,000 | 4,652 | -2,348 |  |
|  | Total Communications | 2,651,449 | 1,889,806 | -761,643 |  |
| BC278 | Train Wash | 683,889 | 679,583 | -4,306 |  |
| BC279 | Wheel Lathe | 1,134,062 | 999,241 | -134,821 | Variance due to track works not being complete and efficiency savings. |
|  | Total Depot Equipment | 1,817,951 | 1,678,824 | -139,127 |  |
| BC275 | Barriers - Kingston park | 41,548 | 40,005 | -1,543 |  |
| BC276 | Barriers - Fawdon Level Crossings - | 38,031 | 38,110 | 79 |  |
| BC277 | Highway works Howdon, Fawdon, Kingston Park | 44,176 | 25,469 | -18,707 |  |
| BC955 | Level Crossing Deck Replacement | 62,726 | 64,452 | 1,726 |  |
|  | Total Level Crossings | 186,481 | 168,036 | -18,445 |  |
| BC281 | Escalator - Central | 246,233 | 250,676 | 4,443 |  |
| BC282 | Escalator - Monument | 699,464 | 701,973 | 2,509 |  |
| BC284 | Lift - Four Lane Ends | 161,500 | 188,431 | 26,931 |  |
| BC285 | Lift - Heworth | 161,300 | 189,204 | 27,904 |  |
| BC286 | Fire Alarm | 200,087 | 191,899 | -8,188 |  |
| BC532 | Stations Refurb - Esc Imps/Major Items | 119,998 | 113,109 | -6,889 |  |
| BC617 | Lifts <br> Refurbishment/Major Items | 64,000 | 64,061 | 61 |  |
| BC805 | Otn-Ups Support Power Supply | 0 | 0 | 0 |  |
| BC938 | Sub Surface Vent System | 0 | -6,708 | -6,708 |  |
|  | Total Mechanical \& Electrical | 1,652,582 | 1,692,645 | 40,063 |  |
| BC288 | 3/4 Life Refurbishment | 1,898,989 | 1,928,061 | 29,072 |  |
| BC954 | Capital Maintenance Concession | 643,726 | 641,076 | -2,650 |  |
| BC874 | On-Train PA | 78,646 | 61,337 | -17,309 |  |
|  | Total Metro Cars | 2,621,361 | 2,630,474 | 9,113 |  |

Tyne and Wear
Integrated Transport Authority Metro Sub Committee

|  |  |  |  |  | INFORMATION |
| :---: | :---: | :---: | :---: | :---: | :---: |
| BB003 | Maintenance Management System | 8,578 | 8,579 | 1 |  |
| BC587 | Vehicle Replacement Programme | 95,613 | 95,763 | 150 |  |
| BC849 | Digitising and Approving Engineering Drawings | 11,115 | 11,115 | 0 |  |
| BC894 | Security Review | 60,000 | 34,521 | -25,479 |  |
| BC943 | IT Hardware - WASP project | 82,855 | 88,683 | 5,828 |  |
| BC947 | Nexus Document Control System | 12,684 | 11,138 | -1,546 |  |
| BC956 |  | 0 | 0 | 0 |  |
| BC957 | PMO Transition IT <br> Applications <br> Land at West | 29,658 | 31,126 | 1,468 |  |
| BC959 | Monkseaton Metro Station | 65,000 | 65,000 | 0 |  |
| BC960 | Asset Knowledge | 305,000 | 304,322 | -678 |  |
| BC961 | Rail crane | 165,000 | 163,873 | -1,127 |  |
| BC962 | Transformer (Benton) | 47,264 | 45,900 | -1,364 |  |
| BC963 | Tunnel Track bed | 30,000 | 30,036 | 36 |  |
| BC965 | Regent Centre Asbestos Removal | 43,200 | 42,333 | -867 |  |
|  | Total Miscellaneous | 955,967 | 932,388 | -23,579 |  |
| BC240 | OLE - System Development | 42,437 | 38,648 | -3,789 |  |
|  | Total Overhead Line | 42,437 | 38,648 | -3,789 |  |
| BC231 | Plain Line - Tynemouth to Chillingham Road | 1,163,347 | 1,160,250 | -3,097 |  |
| BC232 | Plain Line - South Gosforth to Jesmond | 10,000 | 9,619 | -381 |  |
| BC234 | Switches \& Crossings Hylton Street | 0 | -6,568 | -6,568 |  |
| BC235 | Switches \& Crossings North Shields | 108,610 | 69,124 | -39,486 |  |
| BC236 | Switches \& Crossings South Gosforth | 105,032 | 102,903 | -2,129 |  |
| BC237 | Switches \& Crossings Benton | 21,137 | 17,031 | -4,106 |  |
| BC550 | Rail Grinding | 111,150 | 113,834 | 2,684 |  |
| BC558 | Security Fencing | 134,805 | 132,320 | -2,485 |  |
| BC703 | Plain Line Renewal | 1,018,767 | 1,068,538 | 49,771 |  |
| BC706 | Switch \& Crossing Renewal | 0 | 0 | 0 |  |
| BC714 | Tamper Trainstop | 0 | 0 | 0 |  |
| BC905 | Wheel Slip Gel Applicators | 0 | 0 | 0 |  |
| BC964 | S\&C Steelwork Renewal | 150,000 | 152,593 | 2,593 |  |
|  | Total Permanent Way | 2,822,848 | 2,819,643 | -3,205 |  |
| BC280 | Tamper | 6,944 | 5,968 | -976 |  |
| BC517 | Road/Rail Vehicles | 378,000 | 369,889 | -8,111 |  |

Tyne and Wear
Integrated Transport Authority Metro Sub Committee

|  | Total Plant |  |  |  | INFORMATION |
| :---: | :---: | :---: | :---: | :---: | :---: |
|  |  | 384,944 | 375,857 | -9,087 |  |
| BC287 | Power - Depot Stray Currents | 125,370 | 117,309 | -8,061 |  |
| BC929 | OHLE Network | 414,188 | 371,807 | -42,381 |  |
|  | Total Power | 539,558 | 489,116 | -50,442 |  |
| BC260 | Signalling- Bankfoot Interlocking Area | 20,000 | 20,511 | 511 |  |
| BC261 | Signalling - South Gosforth Interlocking Area | 21,671 | 15,492 | -6,179 |  |
| BC262 | Signalling - Benton Interlocking Area | 27,434 | 20,089 | -7,345 |  |
| BC263 | Signalling - Monkseaton Interlocking Area | 0 | -0 | -0 |  |
| BC264 | Signalling - North Shields Interlocking Area | 66,406 | 13,071 | -53,335 |  |
| BC265 | Signalling - Wallsend Interlocking Area | 530,448 | 462,138 | -68,310 |  |
| BC266 | Signalling - Jesmond Interlocking Area | 23,866 | 9,382 | -14,484 |  |
| BC267 | Signalling- Manors Interlocking Area | 20,000 | 8,265 | -11,735 |  |
| BC268 | Signalling - Heworth Interlocking Area | 25,469 | 15,199 | -10,270 |  |
| BC269 | Signalling - Pelaw Interlocking Area | 25,515 | 14,858 | -10,657 |  |
| BC270 | Signalling - Jarrow Interlocking Area | 612,882 | 401,909 | -210,973 | Slippage of additional works into 12/13. |
| BC271 | Signalling - South Shields Interlocking Area | 856,772 | 840,339 | -16,433 |  |
| BC272 | Signalling - Depot Interlocking Area | 0 | 0 | 0 |  |
| BC273 | Signalling - PTI | 99,250 | 89,830 | -9,420 |  |
| BC274 | Future Signalling System | 0 | 1,155 | 1,155 |  |
| BC946 | Manors Enhancement Works | 0 | 0 | 0 |  |
|  | Total Signalling | 2,329,713 | 1,912,239 | -417,474 |  |
| BC242 | Station - North Shields | 6,010,385 | 5,300,679 | -709,706 | Slippage due to extended completion date for station works. |
| BC243 | Station - Meadow Well, Percy Main and Howdon | 2,300,209 | 2,342,245 | 42,036 |  |
| BC244 | Station - Hadrian Road and Wallsend | 114,293 | 114,408 | 115 |  |

Tyne and Wear Integrated Transport Authority Metro Sub Committee

| BC245 | Station - Walkergate and Chillingham Road | 1,270,986 | 1,264,084 | -6,902 |
| :---: | :---: | :---: | :---: | :---: |
| BC246 | Station - South Gosforth | 320,125 | 293,654 | -26,471 |
| BC248 | Station - West Jesmond | 369,243 | 344,187 | -25,056 |
| BC249 | Station - Central Station | 163,000 | 125,205 | -37,795 |
|  | Total Stations | 10,548,241 | 9,784,463 | -763,778 |
|  | Total Approved 2011/12 Capital Programme | 35,683,776 | 32,956,198 | -2,727,578 |
| BB005 | Sunderland Station Redevelopment | 80,000 | 55,205 | -24,795 |
| BB006 | Ticketing and Gating | 5,074,243 | 4,854,979 | -219,264 |
|  | Total Major Projects | 5,154,243 | 4,910,184 | -244,059 |
|  | TOTAL | 40,838,019 | 37,866,381 | -2,971,638 |

## Agenda Item 5

Tyne and Wear Integrated Transport Authority Metro Sub Committee

## DATE: 12 July 2012

SUBJECT: ANALYSIS OF PROGRAMME TO DATE

## REPORT OF: JOINT REPORT OF DIRECTOR OF FINANCE AND RESOURCES AND DIRECTOR OF RAIL AND INFRASTRUCTURE , NEXUS

Not confidential

## PURPOSE OF REPORT

To provide assurance regarding the overall financial standing of the ARP as at the end of the second year of the eleven year programme (March 2012).

## RECOMMENDATIONS

The ITA Metro Sub Committee is recommended to note the position as outlined in the report.

## BACKGROUND DOCUMENTS

Analysis of Programme to Date - January 2012
Financial analysis spread sheet: Year 3 to 6 Programme (Analysis) 1512

## CONTACT OFFICERS

Linden Watson linden.watson@nexus.org.uk 01912033410

## IMPACT ON OBJECTIVES

To support economic development and Positive
regeneration

To address climate change
Positive
To support safe and sustainable communities
Positive

| $\mathbf{1}$ | Executive Summary |
| :--- | :--- |
| $\mathbf{2}$ | This report sets out the overall financial standing of the ARP as at the end <br> of the second year of the eleven year programme (March 2012). |
| Introduction and Background |  |
| An analysis of financial performance to date has formed part of our <br> submission to DfT for years 3 to 6 of the ARP. <br> This analysis compares the total estimate for schemes that were <br> scheduled to commence during the first three years of the ARP <br> programme with what is now likely to be delivered. This analysis by <br> necessity includes some expenditure in years four and five for projects <br> that carry on beyond year three. <br> This analysis indicates that the initial work bank is now likely to cost slightly <br> in excess of the original estimate. This is illustrated at asset category level <br> in the following table:- |  |


| Asset Category | Initial PID <br> Estimate | Current <br> Projection | Variation |
| :--- | ---: | ---: | ---: |
|  | $\mathbf{£ 0 0 0}$ | $\mathbf{£ 0 0 0}$ | $\mathbf{£ 0 0 0}$ |
| Civils | 20,250 | 30,004 | 9,754 |
| Permanent Way | 28,581 | 33,577 | 4,996 |
| Overhead Line | 0 | 452 | 452 |
| Stations | 11,370 | 19,860 | 8,490 |
| Communications | 9,123 | 10,724 | 1,601 |
| Signalling | 15,146 | 16,358 | 1,212 |
| Level Crossings | 4,739 | 464 | $-4,275$ |
| Plant | 2,500 | 3,376 | 876 |
| Mechanical/Electric | 7,439 | 6,991 | -448 |
| al | 832 | 1,342 | 510 |
| Power | 12,181 | 13,147 | 966 |
| Metro Cars | 3,329 | 2,167 | $-1,162$ |
| Depot Equipment | 11,520 | 9,427 | $-2,093$ |
| Capital | 4,000 | 2,675 | $-1,325$ |
| Maintenance | 8,161 | 0 | $-8,161$ |
| Miscellaneous | 5,027 | 0 | $-5,027$ |
| Project | 2,500 | 2,142 | -358 |
| Management | $146,699{ }^{1}$ | $\mathbf{1 5 2 , 7 0 7}$ | $\mathbf{6 , 0 0 8}$ |
| Capital Slippage |  |  |  |
| Major Projects |  |  |  |
| Total |  |  |  |

Tyne and Wear Integrated Transport Authority Metro Sub Committee

INFORMATION
What the table shows is that whilst there are some large variations relating to individual asset categories, there are a range of factors that need to be borne in mind when interpreting this:-

- Capital Slippage, which was identified towards the end of the year prior to the implementation of the ARP has been allocated across the most appropriate asset category. In particular, two projects were included in the work bank which were not previously included in the first PID submission to Dft. These two projects alone (Monkseaton Station Ramp and Benton Station Footbridge) totalled approximately $£ 3 \mathrm{~m}$.
- The Station Investment Programme has been significantly affected by works at North Shields station where numerous problems have been encountered which has effectively led to a complete demolition and rebuild as opposed to the original plan which was to refurbish the station.
- Civils works have borne the brunt of the capital slippage referred to above and in addition, asset condition has generally been poorer than anticipated in relation to ducting and cable replacement and particularly earthworks.
- The track renewal programme has suffered from higher than anticipated tender prices and additional works arising because asset condition has again been worse than expected e.g. at Howdon viaduct.
- The approach to investment in level crossings has changed significantly and rather than investing $£ 4.739 \mathrm{~m}$, we will be investing £0.464m instead.
- Capital maintenance activities have been pared back in order to create some additional headroom and this will be reviewed further as investment continues and less reactive maintenance is required in those geographic areas that have been dealt with.
- The $3 / 4$ life refurbishment project has encountered worse than anticipated corrosion and wiring problems.
- The opportunity to value engineer the depot wheel lathe has resulted in a saving of $£ 0.5 \mathrm{~m}$ against budget.
- Project Management costs have been attributed to the individual projects within the asset categories.

In overall terms the pressure on the work bank is now estimated at approximately $\mathrm{f6m}$ or $4.1 \%$, which is an improvement (from 56.8 m or $4.8 \%$ ) since the last review at 18 months into the eleven year programme. The reasons for these pressures have been recognised

[^0]
# Tyne and Wear Integrated Transport Authority Metro Sub Committee 

INFORMATION
moving forward within the second iteration of the PID covering years 4 to 6. In this regard, it is vital that further efficiencies in delivering the ARP are identified such that this overspend can be contained within approved funding levels.

As asset knowledge improves over time this will have an impact on the prioritisation of the individual schemes that make up the work bank. Value engineering can also impact on the scope and timing of individual projects. This underlines the dynamic nature of the ARP programme. The DfT approval letter recognises this and is why each individual year of the programme is submitted for approval during the prior year.

In addition, building on the Nexus Rail Consolidation Action Plan that resulted from a 'lessons learned' review instigated by the Director General following completion of Year 1 activity, and having recently refined stage gate review processes, it is apparent that a greater emphasis on cost estimation, project and programme management and ultimately cost control is manifesting itself in the way that the ARP is being delivered. Similarly, as outlined above, increased asset knowledge and more accurate (and earlier) forward planning are assisting in determining a clearer vision of future funding requirements. The point about the gathering of better asset knowledge cannot be understated as we move from a programme that was initially largely based upon asset age as a proxy for condition to one that is based more upon intrusive survey work and a much more informed understanding of what the issues actually are.
3 Next Steps

The overall financial standing of the ARP programme will continue to be monitored and reported to this Sub Committee on a quarterly basis.
$4 \quad$ Potential impact on objectives
There is no impact on objectives as a result of this report.

## Agenda Item 6

Tyne and Wear Integrated Transport Authority Metro Sub Committee

## DATE: 12 July 2012

| SUBJECT: | 2012/13 METRO ARP AND MAJOR PROJECTS CAPITAL <br>  <br>  <br> PROGRAMME - FIRST QUARTERLY REVIEW |
| :--- | :--- |
| REPORT OF: | JOINT REPORT OF THE DIRECTOR OF FINANCE AND <br>  <br>  <br>  <br>  <br>  <br>  <br> RESOURCES AND DIRECTOR OF RAIL AND INFRASTRUCTURE, |

## PURPOSE OF REPORT

To advise Members of the overall performance of the 2012/13 Metro and Major Projects Capital Programme including delivery to the end of the first quarter (ending 23 June 2012).

## RECOMMENDATIONS

The ITA Metro Sub Committee is asked to:

- note the budget changes identified during quarter 1 as outlined in Section 2
- note the position with regard to the 2012/13 Capital Programme at the end of the first quarter, as per Appendices A and B.


## BACKGROUND DOCUMENTS

Metro Capital Programme 2012/13 - January 2012

## CONTACT OFFICERS

Linden Watson linden.watson@nexus.org.uk
01912033410

## IMPACT ON OBJECTIVES

To support economic development and
Positive regeneration

To address climate change
Positive
To support safe and sustainable communities
Positive
Page 23

| 1 | Executive Summary |  |
| :---: | :---: | :---: |
|  | This report sets out the overall performance of the 2012/13 Metro and Major Projects Capital Programme including delivery to the end of the first quarter (ending 23 June 2012). |  |
| 2 | Introduction and Background |  |
|  | The ITA approved a Metro Asset Renewal Programme for 2012/13 in January 2012 totalling $£ 46,007 \mathrm{k}$. This reflects the programme which has been submitted and agreed by DfT. <br> Following finalisation of the 2011/12 outturn, major projects (Ticketing and Gating) have been included within the 2012/13 programme, totalling $£ 7,225 \mathrm{k}$, bringing the total Metro ARP and Major Project programme to $£ 53,232 k$. <br> Delivery of the Metro ARP is reviewed on a 4 weekly cycle by the Nexus Executive. At the end of the first quarter of 2012/13, the Metro and Major Projects capital programme has been revised to a new level of $£ 49,535 \mathrm{k}$. <br> Budget reductions totalling $£ 3,697 \mathrm{k}$ have been identified during quarter 1 and an analysis of these variations is included below: |  |
|  | Description <br> Ducting Master Plan Slippage from 2012/13 to future years <br> Acceleration of projects into 2012/13 from future years <br> C/fwd of projects into $2012 / 13$ from 2011/12 <br> Additional unfunded dayworks/bus costs in 2012/13 <br> Additional c/fwd of projects from 2011/12 (identified during <br> Period 13) <br> Delivery of 2012/13 projects in 2011/12 <br> Additional contract costs - Blockade Works <br> Additional Ducting Master Plan slippage from 2012/13 to <br> future years <br> Reductions in $2012 / 13$ to fund additional blockade costs | £000 |
|  |  | $(5,606)$ |
|  |  | 3,252 |
|  |  | 1,322 |
|  |  | 268 |
|  |  | 619 $(320)$ |
|  |  |  |
|  |  | 642 |
|  |  |  |
|  |  |  |
|  | Total | $(3,697)$ |

An explanation of these changes is outlined below:-
Following approval to the programme in January 2012, it was recognised that changes were required following further development of the Master Plan which integrates Ducting, Signalling and Fibre pulling works across the network. The main reasons for this are outlined below:

Tyne and Wear Integrated Transport Authority Metro Sub Committee

## INFORMATION

- Duct route projects need to be completed before signalling projects to mitigate against abortive costs and network security risks
- Fibre cable installation schemes have been programmed to be implemented after the duct route schemes have been completed to mitigate inefficiencies of separate cable running, abortive costs and network security risks.

As a result, the 2012/13 programme requires a reduction of $£ 5.6 \mathrm{~m}$ of projects which will now be delivered in future years. To compensate for this, projects within Years 4 to 6 of the programme were reviewed to determine which were capable of being delivered in 2012/13. As a result of this exercise, $£ 3.3 \mathrm{~m}$ of projects will be brought into the current year's programme. The main projects brought forward are:

- Bringing forward some earthworks to align with the ducting projects ( $£ 0.3 \mathrm{~m}$ )
- Bringing forward Plain Line works ( $£ 0.1 \mathrm{~m}$ )
- Bringing forward bridge works from future years ( $£ 0.4 \mathrm{~m}$ )
- Bringing forward design works at stations to provide greater cost certainty and prepare for the works necessary to accommodate the fibre pulling works required ( $£ 0.3 \mathrm{~m}$ )
- Design and build Hadrian Road and Wallsend Stations so as works can be carried out in 2012/13 (£0.9m)
- Signalling Replacement Point Motors at critical locations (£1.2m)

In addition, there is approximately $£ 1.9 \mathrm{~m}$ of slippage being carried forward from 2011/12 which was not reflected in the programme approved in January 2012. This is primarily associated with the $3 / 4$ Life Refurbishment project ( $£ 1.2 \mathrm{~m}$ ) and slippage in signalling and other projects ( $£ 0.7 \mathrm{~m}$ ). However, funding has also been carried forward from 2011/12 so there will be no overall net increase to the programme as a result.

During June, there were further changes to the programme resulting from:

- Additional contract costs for the Track Renewal between Tynemouth and Howdon Viaduct, arising from inflationary increases being imposed by Balfour Beatty Rail (£0.6m). This will be funded from reductions in other projects, including projects in 2012/13 (£0.1m)
- Further Master Plan slippage ( $£ 3.8 \mathrm{~m}$ ) as further detailed technical assessments have been undertaken to attempt to reduce the

Tyne and Wear Integrated Transport Authority Metro Sub Committee

INFORMATION
budget to within affordable budget limits. This has resulted in scope removal and the development of more efficient modes of delivery, although meeting the budget with this essential work will still be challenging.

The proposed revised programme currently reflects over-programming of approximately $2 \%$ to ensure that Metro Rail Grant funding from Dft is maximised. The programme will continue to be carefully monitored to ensure projects are progressed to maximise funding available and efficiency of delivery. Since the level of over-programming has reduced since the original programme was agreed, options to bring forward projects from future years are being developed, in particular opportunities to bring forward lift and escalator replacements.

As at the end of the first quarter actual spend is $£ 4,996 \mathrm{k}$ (10.1\%) for Metro ARP and Major Projects. This, together with estimated commitments, brings the total to $£ 17,863 \mathrm{k}$ (36.1\%).

As at the end of Period 2 (26 ${ }^{\text {th }}$ May 2012), Nexus is currently forecasting expenditure to the end of $2012 / 13$ of $£ 48,383 \mathrm{k}$ which includes $£ 7,225 \mathrm{k}$ for Major Schemes (Appendix A). Of this amount, $£ 41,158 \mathrm{k}$ relates to the Metro Asset Renewal Plan. Whilst this forecast is below the revised Metro Asset Renewal Plan budget of $£ 42,310 \mathrm{k}$, the forecast remains within funding tolerances as approved by DfT. The forecast as at the end of Period 3 (23rd June) is currently being finalised. Any major change will be updated to Members at the ITA meeting on 26 July.

Appendix A provides a breakdown by asset category in relation to the Metro Asset Renewal Plan which now identifies programme delivery overheads such as supervisory day works costs, project management fees and bus substitution expenses at asset category level. Appendix B provides detail at individual project level.

## 3 Metro Ticketing and Gating

The Metro Ticketing and Gating project has a budget and projection of $£ 7,225 \mathrm{k}$ at Quarter 1. There is no use of MRG funding towards this project in 2012/13, with all costs proposed to be funded from S31 funding as agreed with DfT.

## 4 Capital Programme Financing

The following table explains how the Metro ARP and Major Projects capital programme for 2012/13 is to be funded. Given the current
forecast, the over-programming level is not anticipated to be required.
In view of the current forecast, it is proposed that future lifts and escalator works are brought forward into the current year's programme. Other options to bring forward elements of future years' programmes are also being investigated.

|  | Funding in 2012/13 |  | Projected Funding in 2012/13 |  |
| :---: | :---: | :---: | :---: | :---: |
|  | £000 | £000 | £000 | £000 |
| Asset Renewal Plan |  |  |  |  |
| Metro Rail Grant |  |  |  |  |
| 2012/13 Allocation | 35,000 |  | 35,000 |  |
| c/f from 2011/12 | 2,285 |  | 2,285 |  |
| Grant acceleration in 2011/12 | -3,485 |  | -3,485 |  |
| Local Contribution |  |  |  |  |
| LTP Minor Schemes (including postponed contribution from 2011/12) | 5,350 |  | 5,350 |  |
| ITA Reserves | 2,278 | 41,428 | 2,278 | 41,428 |
| Major Schemes |  |  |  |  |
| S31 Grant |  | 7,225 |  | 7,225 |
| Over-programming |  |  |  |  |
| MRG virement from 2013/14 | 794 |  | -243 |  |
| Local Contribution 10\% reserve | 88 |  | -27 |  |
| Other Reserves | 0 | 882 | 0 | -270 |
| Total Nexus Funding |  | 49,535 |  | 48,383 |
| Next Steps |  |  |  |  |

Tyne and Wear Integrated Transport Authority Metro Sub Committee

INFORMATION
The programme will continue to be monitored throughout the financial year and reported to this Sub Committee on a quarterly basis.

6 Potential impact on objectives
There is no impact on objectives as a result of this report.
Appendix A
$\begin{array}{cc} & \begin{array}{c}\text { Original } \\ \text { Approved }\end{array} \\ \text { Asset Category } & \text { Latest Budget }\end{array} \begin{gathered}\text { Actual } \\ \text { Expenditure }\end{gathered}$
Forecast for between
Forecast and

| Original <br> Approved 2012/13 Budget* | $\begin{aligned} & \text { Latest Budget } \\ & 2012 / 13 \end{aligned}$ | Actual Expenditure at end of Period 3 | Forecast for year (asat Period2) | Variation between Forecast and Latest Budget | Peason for Variation |
| :---: | :---: | :---: | :---: | :---: | :---: |
| $\varepsilon$ | $\varepsilon$ | $\varepsilon$ | £ | $\varepsilon$ |  |
| 6,664,528 | 4,596,660 | 268,073 | 4,559,462 | -37,198 | Revised programme reflects slippage in Ducting programme |
| 4,195,735 | 1,871,499 | 608,722 | 1,842,086 | -29,413 | Revised programme reflects slippage in Fibre Replacement programme |
| 17,000 | 86,128 | 66,131 | 96,978 | 10,850 |  |
| 120,000 | 119,195 | 29,507 | 118,695 | -500 |  |
| 2,369,428 | 2,460,361 | 22,267 | 2,464,242 | 3,881 | Accelerated programme of lifts and escalatorscurrently being pursued |
| 5,371,251 | 6,532,251 | 686,664 | 6,555,001 | 22,750 | Revised programme incorporates slippage from 2011/12. Work is ongoing to clarify revised forecast. |
| 1,467,124 | 1,511,346 | 24,307 | 1,506,828 | -4,518 |  |
| 316,624 | 365,413 | 20,712 | 365,413 | 0 |  |
| 14,746,213 | 15,376,315 | 1,219,436 | 15,486,029 | 109,714 | Budget and Forecast incorporates increased tender costs for Plain Line |
| 0 | 0 | 1,461 | 981 | 981 |  |
| 561,349 | 576,224 | 31,360 | 576,224 | 0 |  |
| 5,382,014 | 2,612,993 | 78,436 | 2,536,782 | -76,211 | Revised programme reflects slippage in Sgnalling programme |
| 4,796,100 | 6,201,704 | 1,266,741 | 5,049,042 | -1, 152,662 | Revised programme incorporates projects accelerated into 2012/13 and re-scoping de |


| $46,007,366$ | $42,310,089$ | $4,323,817$ | $41,157,763$ | $-1,152,326$ |
| ---: | ---: | ---: | ---: | ---: |
| $7,225,000$ | $7,225,000$ | 671,710 | $7,225,000$ | 0 |
| $53,232,366$ | $49,535,089$ | $4,995,527$ | $48,382,763$ | $-1,152,326$ |

avils
Communications
Depot Equipment
ras
Mechanical and Eectrical Metro Cars Miscellaneous Overhead Line Permanent Way Plant Total Approved 2012/13
Capital Programme Capital Programme
Major Projects
풀
*Certain associated costs have been real located to individual projects sinœ the programme was approved by the ITA in January 2012 to facilit ate comparision of the proposed changes to the
Appendix B


| Capital Code | Capital Scheme | Original Approved 2012/13 Budget (PID) | Latest Approved Budget 2012/13 | Actual Expenditure at end of Period 3 | Forecast for year (as at Period 2) | Variance between Forecast and Latest Approved Budget |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  | $\Sigma$ | $\Sigma$ | $£$ | $\Sigma$ | £ |
|  | Civils |  |  |  |  |  |
| BB001 | Central Area Tunnel Refurbishment | 6,000 | 3,089 | -828 | 2,417 | -672 |
| BC200 | Ground Investigation Tynemouth to Chillingham Road | 0 | 0 | 0 | 0 | 0 |
| BC201 | Earthworks - North Shields to Howdon | 408,952 | 388,287 | 31,313 | 306,718 | -81,569 |
| BC202 | Earthworks - Howdon to Wallsend | 0 | 1,000 | -1,280 | 1,846 | 846 |
| BC203 | Earthworks - Wallsend to Chillingham Road | 0 | 0 | 0 | 0 | 0 |
| BC204 | Earthworks- South Gosforth to Jesmond | 55,000 | 53,142 | 5,601 | 53,142 | 0 |
| BC971 | ```Earthworks - TYN-NPK, NPK- SGF``` | 66,124 | 388,824 | 3,445 | 388,823 | -1 |
| BC205 | Bridges - Tynemouth to North Shields | 0 | 0 | 0 | 0 | 0 |
| BC206 | Bridges - Percy Main to Wallsend | 141,324 | 112,069 | 4,548 | 106,968 | -5,101 |

Page 30

## Tyne and Wear

Integrated Transport Authority
Metro Sub Committee
INFORMATION

| BC207 | Bridges - Howdon to Percy Main | 141,324 | 141,324 | 1,488 | 133,261 | -8,064 |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| BC208 | Bridges - Meadow Well to Walkergate | 0 | 4,000 | 574 | 2,287 | -1,713 |  |
| BC209 | Bridges - Tynemouth to Meadow Well | 177,924 | 200,924 | 12,995 | 200,924 | 0 |  |
| BC210 | Bridges - Percy Main to Hadrian Road | 0 | 0 | -2,955 | 1,373 | 1,373 |  |
| BC211 | Bridges - Hadrian Road to Walkergate | 105,152 | 504,200 | 8,081 | 506,846 | 2,646 |  |
| BC212 | Bridges - Wallsend to Walkergate | 54,124 | 54,124 | 105 | 54,230 | 106 |  |
| BC213 | Retaining Walls | 0 | 0 | 0 | 0 | 0 |  |
| BC214 | Bridges - Monkseaton, Cullercoats | 150,124 | 152,843 | 3,260 | 10,224 | -142,619 | Slippage into 2013/14. Local consultation has requested that works are not undertaken concurrently. |
| BC966 | Cullercoats Bridge |  | 0 | 0 | 0 | 0 |  |
| BC218 | Drainage - Tynemouth (Knotts Flats) | 0 | 0 | 0 | 0 | 0 |  |
| BC219 | Drainage - South Gosforth to Jesmond | 51,000 | 50,640 | 914 | 221,171 | 170,531 | Anticipated increased cost at Stage Gate 2 |
| BC222 | Duct Route - Wallsend to Manors | 317,387 | 225,193 | 18,767 | 225,194 | 1 |  |
| BC223 | Duct Route - Howdon to Wallsend | 0 | 0 | -649 | -649 | -649 |  |
| BC224 | Duct Route - North Shields to Howdon | 305,169 | 327,958 | 9,321 | 361,527 | 33,569 |  |

Page 31

## INFORMATION

Tyne and Wear

| 6,664,528 | 4,596,660 | 268,073 | 4,559,461 | -37,199 |
| :---: | :---: | :---: | :---: | :---: |
| 566,603 | 42,986 | 4,990 | 42,984 | -2 |
| 0 | 13,000 | 3,961 | 6,340 | -6,660 |
| 309,464 | 47,078 | 2,228 | 47,074 | -4 |
| 454,987 | 78,387 | 6,711 | 78,387 | -0 |
| 657,050 | 171,760 | 9,204 | 171,762 | 2 |
| 663,457 | 45,646 | 8,852 | 48,133 | 2,487 |
| 240,124 | 240,124 | 62,762 | 238,923 | -1,201 |
| 0 | 0 | 0 | 0 | 0 |
| 1,300,000 | 1,208,468 | 510,112 | 1,208,468 | -0 |
| 0 | 0 | 0 | 0 | 0 |
| 4,050 | 24,050 | 935 | 1,050 | -23,000 |
| 0 | 0 | -1,034 | -1,034 | -1,034 |
| 4,195,735 | 1,871,499 | 608,722 | 1,842,086 | -29,413 |
| 8,500 | 12,807 | 22,746 | 21,912 | 9,105 |
| 8,500 | 73,321 | 43,385 | 75,066 | 1,745 |
| 17,000 | 86,128 | 66,131 | 96,978 | 10,850 |
| 35,000 | 35,000 | 13,941 | 34,999 | -1 |

[^1]
## INFORMATION

## Tyne and Wear

| 35,000 | 34,921 | 12,232 | 34,922 | 1 |
| ---: | ---: | ---: | ---: | ---: |
| 0 | 1,000 | 378 | 1,000 | 0 |
| 0 | 0 | -500 | -500 | -500 |
| 0 | 0 | 2,420 | 0 | 0 |
| 50,000 | 48,274 | 1,036 | 48,274 | 0 |
| $\mathbf{1 2 0 , 0 0 0}$ | $\mathbf{1 1 9 , 1 9 5}$ | $\mathbf{2 9 , 5 0 7}$ | $\mathbf{1 1 8 , 6 9 5}$ | $\mathbf{- 5 0 0}$ |


| 309,576 | 314,181 | $-13,977$ | 314,381 | 200 |
| ---: | ---: | ---: | ---: | ---: |
| $1,442,576$ | $1,449,115$ | 13,419 | $1,450,220$ | 1,105 |
| 0 | 0 | 574 | 0 | 0 |
| 0 | 0 | 574 | 0 | 0 |
| 163,576 | 200,493 | 1,179 | 200,492 | -2 |
| 163,576 | 199,620 | 1,093 | 199,619 | -2 |
| 166,124 | 166,124 | 9,683 | 172,124 | 6,000 |
| 60,000 | 66,889 | 12,421 | 66,888 | -1 |
| 64,000 | 63,939 | 0 | 63,939 | 0 |
| 0 | 0 | 723 | 0 | 0 |
| 0 | 0 | 0 | 0 | 0 |
| 0 | 0 | $-3,420$ | $-3,420$ | $-3,420$ |
| $\mathbf{2 , 3 6 9 , 4 2 8}$ | $\mathbf{2 , 4 6 0 , 3 6 1}$ | $\mathbf{2 2 , 2 6 7}$ | $\mathbf{2 , 4 6 4 , 2 4 2}$ | $\mathbf{3 , 8 8 1}$ |

BC276 Barriers - Fawdon
BC277 $\begin{aligned} & \text { Level Crossings - Highway } \\ & \text { works - Howdon, Fawdon, }\end{aligned}$
Kingston Park
 LX Road Monitoring
Level Crossing Deck
ment
Total Level Crossings
BC282 Escalator - Monument BC994 Escalator-Regent Centre
BC995 Escalator - Gateshead 4-6 Lift - Four Lane Ends Lift - Heworth Electrical

$$
5,821,942
$$

$$
562,443
$$

$$
5,821,939
$$

เGて‘8L9‘†


[^2]

Page 34

## Tyne and Wear

$5 \begin{aligned} & \text { Integrated Transport Authority } \\ & \text { Metro Sub Committee }\end{aligned}$


Page 35

## Tyne and Wear

$5 \begin{aligned} & \text { Integrated Transport Authority } \\ & \text { Metro Sub Committee }\end{aligned}$
INFORMATION
Anticipated increased cost at
Stage Gate 2

|  | Tyne and Wear Integrated Transport Authority Metro Sub Committee |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | Bus Costs |  | 0 | 0 | 0 | 0 |
|  | Dayworks |  | 0 | 0 | 0 | 0 |
|  | Blockade Resources |  | 0 | 0 | 0 | 0 |
|  | Total Miscellaneous | 1,467,124 | 1,511,346 | 24,307 | 1,506,828 | -4,518 |
|  | Project Management Costs |  |  |  |  |  |
|  | Project Management Costs | 0 | 0 | 0 | 0 | 0 |
|  | Total Project Management Costs | 0 | 0 | 0 | 0 | 0 |
| BC240 | OLE - System Development | 316,624 | 365,413 | 20,712 | 365,412 | -1 |
|  | Total Overhead Line | 316,624 | 365,413 | 20,712 | 365,412 | -1 |
| BC231 | Plain Line - Tynemouth to Chillingham Road | 9,157,691 | 9,841,934 | 950,731 | 9,838,136 | -3,798 |
| BC232 | Plain Line - South Gosforth to Jesmond | 164,124 | 264,124 | 3,872 | 362,141 | 98,017 |
| BC234 | Switches \& Crossings - Hylton Street | 0 | 0 | -4,272 | -4,272 | -4,272 |
| BC235 | Switches \& Crossings - North Shields | 1,694,826 | 1,728,874 | 40,608 | 1,731,155 | 2,281 |
| BC236 | Switches \& Crossings - South Gosforth | 2,017,076 | 2,021,995 | 70,834 | 2,039,099 | 17,104 |
| BC237 | Switches \& Crossings Benton | 100,124 | 100,124 | 2,396 | 100,364 | 240 |
| BC238 | Switches \& Crossings - St James | 104,124 | 104,124 | 220 | 104,125 | 1 |
| BC239 | Switches \& Crossings Prudhoe Street | 104,124 | 0 | 154 | 154 | 154 |
| BC967 | Switches \& Crossings Regent Centre | 104,124 | 104,124 | 0 | 104,124 | 0 |
| BC550 | Rail Grinding | 100,000 | 86,166 | 0 | 86,166 | 0 |

## INFORMATION

Tyne and Wear

| 100,000 | 100,000 | 1,796 | 99,999 | -1 |
| ---: | ---: | ---: | ---: | ---: |
| $1,000,000$ | 927,443 | 151,404 | 927,432 | -11 |
| 0 | 0 | 0 | 0 | 0 |
| 0 | 0 | 0 | 0 | 0 |
| 0 | 0 | 0 | 0 | 0 |
| 100,000 | 97,407 | 1,692 | 97,406 | -1 |
| $\mathbf{1 4 , 7 4 6 , 2 1 3}$ | $\mathbf{1 5 , 3 7 6 , 3 1 5}$ | $\mathbf{1 , 2 1 9 , 4 3 7}$ | $\mathbf{1 5 , 4 8 6 , 0 2 9}$ | $\mathbf{1 0 9 , 7 1 4}$ |


| 0 | 0 | 2,417 | 980 | 980 |
| ---: | ---: | ---: | ---: | ---: |
| 0 | 0 | -956 | 0 | 0 |
| $\mathbf{0}$ | $\mathbf{0}$ | $\mathbf{1 , 4 6 1}$ | $\mathbf{9 8 1}$ | $\mathbf{9 8 1}$ |


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Integrated Transport Authority
Metro Sub Committee

|  |  |  |  |  |  |
| :--- | :--- | :--- | :--- | :--- | :--- |
| BC558 | Security Fencing | 100,000 | 100,000 | 1,796 | 99,999 |

BC558 Security Fencing
BC70 Swith \& Renewal Renewal BC706 Switch \& Crossing Renewal BC714 Tamper Trainstop
BC905 Wheel Slip Gel Applicators BC964 S\&C Steelwork Renewal
Total Permanent Way

## BC517 Road/Rail Vehicles <br> Total Plant <br> BC280

Power - Depot Stray Currents
OHLE Network
Total Power Signalling- Bankfoot
Interlocking Area
Signalling - South Gosforth
Interlocking Area
Signalling - Benton
Interlocking Area
Signalling - Monkseaton
Interlocking Area
Signalling - North Shields
Interlocking Area
Signalling - Wallsend
Interlocking Area
Signalling - Jesmond
Interlocking Area
Signalling- Manors Interlocking


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BC266 BC267

## Tyne and Wear

Integrated Transport Authority
Metro Sub Committee
Metro Sub Committee
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Work ongoing to bring
implementation into 2012／13
Work ongoing to bring
implementation into 2012／13
Gate lines removed from scope

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| $\begin{aligned} & \stackrel{\sim}{\mathrm{N}} \\ & \underset{\sim}{\sim} \end{aligned}$ | $\begin{gathered} \stackrel{\rightharpoonup}{m} \\ \underset{\sim}{\infty} \end{gathered}$ |  | $\begin{aligned} & \infty \\ & \infty \\ & 0 \\ & \hline ⿴ 囗 ⿰ 丿 ㇄ \end{aligned}$ |  |  |  |  |  | $\begin{aligned} & \stackrel{O}{N} \\ & \underset{N}{N} \end{aligned}$ | $\begin{aligned} & \stackrel{\circ}{\infty} \\ & \text { © } \\ & \text { N } \end{aligned}$ | $\begin{aligned} & \text { O} \\ & \dot{O} \\ & \stackrel{0}{\infty} \end{aligned}$ | $\begin{aligned} & 0 \\ & 0 \\ & 0 \\ & 0 \\ & 0 \\ & 0 \end{aligned}$ |

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85


5，382，014 2，612，993



Total Signalling
Station－North Shields
Station－Meadow Well，Percy
Main and Howdon
Station－Hadrian Road and
Wallsend
Station－Walkergate and
Station－South Gosforth

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BC272 BC273 N Oi
BC970
BC242
BC243
BC244
BC245
BC246

## BC247

Tyne and Wear
Integrated Transport Authority
Metro Sub Committee
INFORMATION
Gate lines removed from scope

| 811,776 | 845,880 | 14,713 | $1,050,103$ | 204,223 |
| ---: | ---: | ---: | ---: | ---: |
| 0 | 0 | -0 | 9,040 | 9,040 |
| 42,624 | 342,624 | 0 | 342,623 | -1 |
| $4,796,100$ | $\mathbf{6 , 2 0 1 , 7 0 4}$ | $\mathbf{1 , 2 6 6 , 7 4 2}$ | $\mathbf{5 , 0 4 9 , 0 4 2}$ | $-1,152,662$ |
|  |  |  |  |  |
| $\mathbf{4 6 , 0 0 7 , 3 6 6}$ | $42,310,089$ | $\mathbf{4 , 3 2 3 , 8 1 7}$ | $\mathbf{4 1 , 1 5 7 , 7 6 3}$ | $-1,152,326$ |
| 0 | 0 |  |  |  |
| $7,4,093$ | 0 | 0 |  |  |
| $\mathbf{7 , 2 2 5 , 0 0 0}$ | $\mathbf{7 , 2 2 5 , 0 0 0}$ | $\mathbf{6 7 1 , 7 1 0}$ | $\mathbf{7 , 2 2 5 , 0 0 0}$ | $\mathbf{0}$ |
|  |  |  |  |  |
| $\mathbf{5 3 , 2 3 2 , 3 6 6}$ | $\mathbf{4 9 , 5 3 5 , 0 8 9}$ | $\mathbf{4 , 9 9 5 , 5 2 7}$ | $\mathbf{4 8 , 3 8 2 , 7 6 3}$ | $\mathbf{- 1 , 1 5 2 , 3 2 6}$ |

$\begin{array}{ll}\text { BC248 } & \text { Station - West Jesmond } \\ \text { BC249 } & \begin{array}{l}\text { Station - Central Station } \\ \text { BC968 }\end{array} \begin{array}{l}\text { Halt Station package - HEB, } \\ \text { JAR, BDE Design } \\ \text { Total Stations }\end{array}\end{array}$
Total Stations
Total Approved 2011/12
Capital Programme
$\begin{array}{ll}\text { BB005 } & \text { Sunderland Station } \\ \text { Redevelopment } \\ \text { Ticketing and Gating }\end{array}$
TOTAL

Page 39

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## Agenda Item 7

Tyne and Wear Integrated Transport Authority Metro Sub Committee

DATE:
SUBJECT:
12 July 2012
POSSESSION AND KEY FACILITIES CLOSURE PLANS 2012-13
PLAN
REPORT OF: DIRECTOR OF RAIL \& INFRASTRUCTURE, NEXUS

Not confidential

## PURPOSE OF REPORT

To update Members of Metro Sub Committee to changes to the yearly possession and key facilities plans for 2012-13.

## RECOMMENDATIONS

That Metro Sub-Committee notes the contents of the report.

## BACKGROUND DOCUMENTS

## CONTACT OFFICERS

Ken Mackay Ken.mackay@nexus.org.uk 01912033241

IMPACT ON OBJECTIVES

| To support economic development and | Neutral |
| :--- | :--- |
| regeneration |  |
| To address climate change | Neutral |
| To support safe and sustainable communities | Neutral |

## Executive Summary

This report sets out the overall financial standing of the ARP as at the end of the second year of the eleven year programme (March 2012).

2 Introduction and Background
The table below identifies where a series of possessions for ARP and Maintenance have been booked and completed within the programme for 2012-13.

The current possession plan for 2012-13 is now populated and to date there are only three weekends that remain available for future possessions these being in January and March 2013.

| Possession <br> Duration | Possessions <br> booked to <br> date 2012-13 | Possessions <br> completed <br> $\mathbf{2 0 1 2 - 1 3}$ | Cancelled <br> Possessions | Possessions <br> Outstanding |
| :---: | :---: | :---: | :---: | :---: |
| 54 hr | 23 | 2 | 2 | 19 |
| 29 hr | 2 | 0 | 1 | 1 |
| 12 hr | 8 | 0 | 0 | 8 |
| Evenings | 0 | 0 | 0 | 0 |

The possessions booked throughout year 2012-13 are mainly for overhead line work, switches and crossings, plain line works and completion of Front Street bridge at Monkseaton station.
$1 \times 29$ hour and $5 \times 12$ hour possessions are booked by Nexus Rail maintenance for re-railing and design tamping of QEll Bridge, other track tamping and leaf fall preparation between Regent Centre and Airport.

Highlights \& Key Issues

## Blockade Programme (2012-13)

The key dates for the blockade works are as follows:

- Main blockade between Wallsend-Tynemouth 11 August - 3 September 2012 (renewal of 6 km of plain line). Dates of blockade have now been communicated to stakeholders and passengers through the media, website and direct communication.
- Gosforth Junction, Regent Centre - South Gosforth - Benton 27 October - 5 November 2012 (renewal of Gosforth Junction)
- Byker - Tynemouth 16 February - 25 February 2013 (renewal of Wallsend S\&C, Bridge 1200, Plain Line ballasting, re-alignment and new sig and power cabling)

Tyne and Wear Integrated Transport Authority Metro Sub Committee

## Olympics

There are no possessions/blockades planned which conflict with any event planned for the Torch Relay events, or during the games themselves. This is because of the unprecedented nature of the events and the media and stakeholder focus they will bring to the region, as well as the potentially higher level of patronage, including visitors from other parts of the UK and world. Work on key facilities in city centre, part and ride, and key interchange stations is to be avoided or minimised for the same reason.

## Key Facilities Plan - (Assets out of use for more than 24 hours)

Since the last update confirmed dates have been agreed for escalator refurbishments at Central Station.

The escalator refurbishments at Monument Station have been reprogrammed to avoid conflicting with the Olympic Games and Great North Run events. Concerns were raised with the timing of the programmed dates for the north/south escalator refurbishments. The programme has been confirmed by the Project Manager, revised dates are detailed in the plan.

The new train wash has been handed back to DBTW as works have been completed.

The new wheel lathe has been handed over to DBTW. It is operational, however with restrictions. Pending the completion of the vehicle jacking facility, wheel-sets are being removed from vehicles on three road and machined on four road.

## Summary of changes

Since the last report, the following changes to the plan have been made:

- $2 \times 54$ hour ARP possessions between Wallsend and Tynemouth, and Byker and North Shields for OHLE remedial work and track works ahead of blockade, completed.
- Train wash project handed back to DBTW.
- Wheel lathe is now in operation
- Escalator refurbishments at Monument Station reprogrammed to avoid works to the north/south escalators conflicting with Olympic Games.

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ARP Possession/Blockade Year Plan 2012-2013


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# Agenda Item 8 <br> REPORT FOR INFORMATION 

DATE: $\quad$ 12 ${ }^{\text {th }}$ July 2012
$\begin{array}{ll}\text { SUBJECT: } & \text { QUARTERLY PERFORMANCE DATA - QUARTER } 4 \text { 2011/12 - } \\ & \text { METRO OPERATING CONCESSION }\end{array}$
REPORT OF: THE DIRECTOR OF CUSTOMER SERVICES, NEXUS

If confidential, please indicate and state the reason for confidentiality.

## PURPOSE OF REPORT

This is the seventh quarterly report submitted to the Metro Sub-Committee in accordance with the Terms of Reference agreed by the Integrated Transport Authority in May 2010.

## RECOMMENDATIONS

The Metro Sub-Committee is recommended to note this report.

## BACKGROUND DOCUMENTS

## CONTACT OFFICERS

| name | email | phone |
| :--- | :--- | :--- |
| Tobyn Hughes | tobyn.hughes@nexus.org.uk | 01912034246 |

## IMPACT ON OBJECTIVES

To support economic development and Neutral regeneration
To address climate change Neutral
To support safe and sustainable communities ..... Neutral

| 1 | Executive Summary |
| :---: | :---: |
| 1.1 | This is the seventh quarterly report submitted to the Metro SubCommittee in accordance with the Terms of Reference agreed by the Integrated Transport Authority in May 2010. |
| 2 | Introduction and Background |
| 2.1 | This report covers the period 11 December 2011 to 31 March 2012 (Periods 10, 11, 12 and 13) |
| 2.2 | A glossary of terms used in the attached summary report follows: <br> Charter Punctuality - DBTW's measurement of train punctuality; measures the percentage of trains arriving within three minutes later or within 29 seconds earlier than scheduled. <br> Concession Agreement - the contract between Nexus and DBTW which governs all transactions and discussions between the two parties. <br> DBTW - Deutsche Bahn Tyne and Wear Ltd, the current operator of the Tyne and Wear Metro through the Concession Agreement with Nexus <br> EWT (Excess Waiting Time) - the measurement used to calculate punctuality in a high-frequency operation; instead of measuring adherence to timetable, the measurement looks at the number of minutes a passenger is kept waiting above a reasonable threshold. <br> Failure - an occasion where the operator did not succeed in meeting its performance criteria on a specific occasion, resulting in a penalty being applied. <br> MAA - moving annual average; the average for the past 12 months including the periods being reported on. <br> Major Line Closure - a significant possession, leading to a long section of track being unavailable for normal passenger service over an extended time period. <br> OPR - Operational Performance Regime; the means by which train service performance is measured in terms of excess waiting time for customers and punctuality of first and last trains. <br> Period - 4-week periods (there are 13 in each financial year) used for financial accounting and performance measurement purposes. <br> Possession - a period of time when engineering works take place on a section of track, preventing normal passenger service from being |

provided.
RIDDOR - The Reporting of Injuries, Diseases and Dangerous Occurrences Regulations 1995 (RIDDOR), place a legal duty on employers, self-employed people and people in control of premises to report to the Health \& Safety Executive: work-related deaths; major injuries or over-three-day injuries; work related diseases; and dangerous occurrences (near miss accidents).

SQR - Service Quality Regime; the means by which quality standards on stations and trains is measured

## $3 \quad$ Highlights and Key Issues

3.1 The number of RIDDOR-reportable accidents on the Metro system remained low throughout the Quarter. Two RIDDOR accidents occurred, both in Period 11. The number of public assaults remained below DBTW's target with the exception of Period 12, which included a very serious incident on $12^{\text {th }}$ February. Arrests have since been made in connection with this incident.
3.2 Service Quality Regime (SQR) performance was mixed during the Quarter. The number of failures on stations was high at the start of the Quarter but reduced in every subsequent period as improved weather conditions and DBTW action took effect. DBTW continued to struggle with Quality Regime failures on trains, as exterior cleanliness was affected badly during the commissioning of the new car wash facility, renewed under the Metro: All Change programme. It is expected to improve once the wash is fully operational.
3.3 Punctuality was high throughout the Quarter, achieving over $90 \%$ in three consecutive periods, the first time this has been achieved since the letting of the Operating Concession. The Period 11 punctuality figure remains the highest recorded and reflects sustained infrastructure and operational performance.
3.4 The Metro service suffered significant disruption on 9th February, where a loss of power to Network Rail's overhead lines necessitated the suspension of service between Pelaw and Brockley Whins and between Pelaw and Hebburn. A Network Rail design fault meant that the lines could not be re-energised remotely, and two Metro services were stranded in the isolated section without power. These were eventually evacuated with assistance from DBTW staff and the fire service. This exercise and the subsequent onward transportation of passengers was hampered by freezing rain. However, a number of

|  | points for improvement were identified and will be implemented by <br> DBTW including improving information provision to those passengers <br> affected by the disruption. |
| :---: | :--- |
| 3.5 | A fatality occurred on 13th January where a member of the public <br> was struck by a train between Felling and Heworth at the end of the <br> evening peak. Service was suspended in the area for approximately 3 <br> hours while emergency services evacuated the train and undertook <br> the necessary procedures. A review was conducted that included the <br> emergency services, and concluded that the incident was well <br> managed. |
| 3.6 | Customer service highlights during the Quarter included the successful <br> management of the Sunderland vs Middlesbrough FA Cup match at <br> the Stadium of Light, and the second Tyne-Wear derby match at St <br> James' Park. Concerns have been raised however at the number of <br> football supporters travelling on dedicated Metro services where <br> damage is often caused and revenue protection cannot be <br> undertaken. It is intended to establish a working group with the <br> football clubs in conjunction with Northern Rail who experience the <br> same issues as Nexus. |
| 3.7 | DBTW staff have been supporting the installation of new Ticket <br> Vending Machines throughout the network through publicity and <br> station staffing. |
| 3.8 | The Metrocar 3/4 life refurbishment project has continued to be <br> subject to delay. The first two refurbished Metrocars returned to <br> passenger service during the Quarter, but have been subject to <br> persistent faults. Commissioning work on further units returned to DBTW <br> has been slow due a number of residual problems. |
| $\mathbf{4}$ | Next Steps |
| $\mathbf{5}$ | A further update covering the first quarter of the financial year <br> $2012 / l 3$ will be submitted to the next Metro Sub-Committee meeting. |
| Potential impact on objectives | This report is for information only. |
| the |  |

Tyne and Wear
Integrated Transport Authority

|  | Bench- <br> mark | Period <br> 10 | Period <br> 11 | Period <br> 12 | Period <br> 13 | Comments |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| OPR-(Excess <br> Waiting Time) <br> (see glossary) | 12.25 <br> MAA to <br> P13 end | 14.02 | 12.76 | 11.72 | 12.06 |  |
| Charter <br> punctuality <br> (see glossary) | $88.45 \%$ <br> MAA to <br> P13 end | $87.38 \%$ | $91.42 \%$ | $90.60 \%$ | $90.33 \%$ | Metro charter punctuality remained high <br> throughout the Quarter, with the highest figure <br> since the letting of the Concession achieved <br> during Period 11. |
| SQR - Stations <br> (no. of <br> failures) | 85 <br> MAA to <br> P13 end | 114 | 98 | 93 | 76 | 182 |

Page 51
REPORT FOR INFORMATION

| Fleet (Ave km per fault) | $\begin{aligned} & \text { 12,500 } \\ & \text { DBTW } \\ & \text { target } \end{aligned}$ | 15,264 | 14,463 | 11,586 | 10,482 | Fleet performance fell during the Quarter with the main cause of faults being attributed to saloon doors and power-related issues. DBTW's increased allocation of staff to work on the refurbished units has also contributed to a decline in performance. |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | Benchmark | Period 10 | Period 11 | Period <br> 12 | Period 13 | Comments |
| Fraud Rate (\% ticketless travel recorded) | 4.5\% <br> Contract ual target | 3.11\% | 4.05\% | 4.21\% | 4.57\% | The target fraud rate was not achieved during P13, and the Concession Payment was adjusted to reflect this. |
| Head Count (no. of DBTW staff) | $\begin{gathered} 488 \\ \text { DBTW } \\ \text { target } \end{gathered}$ | 486.4 | 484.5 | 485.5 | TBC |  |
| Passenger Accidents (RIDDOR) | $\begin{gathered} 4.36 \\ \text { DBTW } \\ \text { target } \end{gathered}$ | 7 | 3 | 1 | 1 | Of these, only two were RIDDOR Major accidents, the first occurring when a person was hit by a train in the Felling area on $13^{\text {th }} \mathrm{Jan}$, and the second when a passenger slipped and broke an ankle alighting a train at Monument on $17^{\text {th }}$ Jan. |

REPORT FOR INFORMATION

| Passenger <br> Accidents <br> (Other) | 18.76 <br> DBTW <br> target | 17 | 18 | 6 | 10 | The majority of other accidents during the <br> Quarter occurred on escalators and on stations <br> $(20$ each), there were a further 14 on trains and 6 <br> at the plafform-train interface. |
| :---: | :---: | :---: | :---: | :---: | :---: | :--- |
| Passenger <br> Assaults | 7.96 <br> DBTW <br> target | 6 | 5 | 11 | 6 |  |

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[^0]:    ${ }^{1}$ Adjusted for Central Station and IP Network projects

[^1]:    Arch
    Cable Pulling - Tynemouth to
    
    to Jesmond
    Gateshead Stadium and
    Manors
    Cable Pulling
    Cable Pulling- South Gosforth
    to Airport
    Cable Pulling - Gateshead Cable Pulling - Gateshead
    Stadium to South Shields

    Cable Pulling - South Gosforth
    Junction to Tynemouth
    Telephony
    Station Network Connections
    Help Points
    CCTV on Metro Cars
    CCTV/PA Access
    Total Communications
    Train Wash
    Wheel Lathe
    Total Depot Equipment
    

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    BC278
    BC279
    BC275

[^2]:    Fire Alarm
    Stations Refurb - Esc
    Imps/Major Items
    Lifts Refurbishment/Major Lift - Regent Centre (previously St James)

    Otn-Ups Support Power
    
    Total Mechanical \&

