



Tyne and Wear Integrated Transport Authority

Supplemental Agenda 2

Thursday 26 January 2012 at 10.00 am

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ITA papers are available at www.twita.gov.uk

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Tyne and Wear Integrated Transport Authority

Date: 26th January 2012

TITLE: NON-METRO CAPITAL PROGRAMME – THIRD QUARTER MONITORING UPDATE

REPORT OF: THE CLERK OF THE AUTHORITY / DIRECTOR GENERAL OF NEXUS

Reasons for confidentiality (if confidential)

District Implications : ALL

1. **Summary / Purpose of Report**

1.1 The purpose of this report is to update the ITA on progress in respect of the Non-Metro capital programme.

2. **Recommendations**

2.1 The ITA is recommended to :

- i. Note the progress being made in respect of the approved non-Metro capital programme.
- ii. Approve the scheme changes as detailed in Appendix B

3. **Introduction / Background**

3.1 At its meeting on 24th November 2011 the ITA approved the revised 2011/12 Non Metro Capital Programme totalling £55,001^k. A review of the programme has been undertaken at the end of the third quarter, resulting in a revised programme of £50,492^k.

4. **Information**

4.1 The information contained in this report is based on information received from Project Managers responsible for the schemes, and the Tyne Tunnel Project Director.

4.2 **Variations to Programme**

It has been possible for the BIDS (Bus Information Display) business case to be delivered for significantly less than had originally been budgeted, this has resulted in a reduction in the costs of this project of £140k. In light of the timescales involved in delivering an expanded BIDS solution, it is proposed that this funding be instead reallocated to other schemes for delivery during Quarter

4.

The customer service improvements budget has been reduced by £26k and this underspend has been reallocated to bring forward works on the upgrade of the Employment Services (joint payroll and HR) system which had effectively been deferred this financial year pending a strategic review of need.

The outcomes for the IPS/IDS project has been delivered through another mechanism resulting in the modest sum previously allocated being no longer required.

Around £4,500k of the budget for the Tyne Pedestrian and Cycle Tunnel refurbishment works has been realigned to 2012/13. The timetable for the procurement process means that it is now likely that the majority of expenditure will be in the next financial year.

4.3 **Progress to Date**

All projects continue to be monitored on a period basis and are progressing within tolerances. Currently all projects are on target to be delivered by the end of the financial year.

During Period 3 the Nexus Mobile website was launched, this allows users with smart phones to access a cut down version of the Nexus website, specifically designed to be viewed on smart phones with an emphasis on travel information and journey planning.

The Customer Relationship Management system has been delivered and training for staff who will be using it has commenced. The first elements of the Business Intelligence Tool have been delivered which provides easy to use and detailed management information in respect of various elements of the Nexus business e.g. metro ticket sales and fare revenue information. The software licence project has also been completed during the quarter.

Planning permission has been granted for the Environment Improvements at the Ferry Landing and work will be completed by the end of the financial year. The Pride of the Tyne is currently undergoing refurbishment and inspection in line with the programme.

Tenders have been issued for the Bus Shelter lighting work and the first

installation will commence in Period 10/Quarter 4.

4.4

The revised ITA Non Metro Capital Programme for 2011/12 is summarised below and detailed in Appendices A and B.

	Revised Programme Q2 2011/2012	Revised Programme 2011/2012	Change During Quarter 3
	£000	£000	£000
Business Improvements	1,381	1,232	(149)
Ferry	136	136	0
Passenger Improvements	80	80	0
Corporate	275	275	0
Nexus Capital Programme	1,872	1,723	(149)
New Tyne Crossing	53,129	48,629	(4,500)
To be re-allocated		140	140
Total Capital Programme	55,001	50,492	(4,509)

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- 4.5 The revised Non Metro Capital Programme is funded from a number of different sources as detailed in the table below.

	2011/12 Approved Funding	2011/12 Revised Funding	Variance
	£000	£000	£000
LTP Minor Schemes	247	247	0
Over-programming	0	0	0
Grants and Contributions	0	0	0
Prudential Borrowing	0	0	0
Invest to Save	275	275	0
RCCO	1350	1,341	(9)
Total Nexus Funding	1,872	1,863	(9)
New Tyne Crossing	53,129	48,629	(4,500)
Total Capital Funding	55,001	50,492	(4,509)

5. Next Steps

- 5.1 An update report to the end of Q4 will be presented to the ITA at its meeting in May 2012.

6. Further comments by the:

- **Clerk**(if any);
- **Treasurer**(if any);
- **Legal Advisor** (if any);
- **Director General**(if any).

7 Background Papers

- 7.1 N/A

8 Contact Officer (s)

- 8.1 Keith Nisbet, Head of Finance, Nexus;
Helen Mathews, Head of Business Development, Nexus

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APPENDIX A - NON METRO CAPITAL PROGRAMME AS AT 10th December 2011

Scheme Title	Budget as at Period 6 £000	Actual as at Period 9 £000	Forecast as at Period 9 £000	Committed at Period 9 £000	Uncommitted at Period 9 £000
<u>Passenger Information</u>					
I-Technology for Bus Information	80	48	80	32	0
	80	48	80	32	0
<u>Business Improvements</u>					
Transport Management System	335	93	335	58	184
IT Hardware Replacement	150	64	151	15	72
Business Intelligence	85	8	85	77	0
Customer Services Improvements	150	7	124	13	104
Employment Services/Finance Upgrade	20	8	46	0	38
Customer Relationship Management	95	52	97	43	2
BIDS Interface Replacement	200	0	60	0	60
E-Procurement	79	3	79	51	25
IT Software Licences	26	29	29	0	0
Sharepoint Upgrade to 2010 and Programme	91	36	91	11	44
Automatic Software Deployment Automatic	55	0	55	0	55
Patch Management	15				
IDS/IPS	80	0	80	0	80
Lighting Power Supply					
	1,381	300	1,232	268	664
<u>Ferry</u>					
Refurb of Pride of the Tyne	58	0	58	58	0
Ferry Landings Environmental Improvements	78	8	78	53	17
	136	8	136	111	17
<u>Corporate</u>					
Nexus House Refurbishment	275	0	275	275	0

	275	0	275	275	0
Total Nexus Non-Metro Capital Programme	1,872	356	1,723	686	681
New Tyne Crossing	53,129	46,365	48,629	0	2,264
BIDS surplus for re-allocation			140	0	140
Total Capital Programme	55,001	46,721	50,492	686	3,085

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Appendix B - Variations

	2011/12
	£000
Capital Programme Agreed by ITA July 2011	55,001
New Schemes Identified	
None	
Schemes Removed	(15)
IDS/IPS	
New Tyne Crossing – Pedestrian Tunnel Refurbishment realigned to 2012/13	(4,500)
Variations to Other Schemes	
BIDS	(140)
Finance and HR System	26
Customer Service Improvements	(26)
BIDS to be re-allocated	140
Minor amendments	6
TOTAL CHANGE TO PROGRAMME	(4,509)
REVISED CAPITAL PROGRAMME	50,492

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